

Alternative Treatments Billing Guideline—Individual & Family Cascade Select Plans

Cascade Select members have access to acupuncture, chiropractic, and naturopathic services for all ages.

Services are subject to benefit coverage, limitations, and exclusions as described in plan coverage guidelines. Review the [Benefit Grids](#) for more information. The Individual & Family Cascade Select Plans have different cost shares between the plans.

Members can go to any **contracted** provider if they are certified to provide the services within their license's scope.

Covered Codes

The following codes are covered for the Alternative Treatment Benefits.

Chiropractic medicine	<i>Covered codes:</i>
E&M	99202 99203 99212 99213 effective for dates of service 01/01/2024 and after (Not covered through 12/31/2023)
Manipulation	98940 98941 98942
X-rays	70000 – 79999
Acupuncture	<i>Covered codes:</i>
E&M	Not covered
Procedures	97810 97811 97813 97814
Massage therapy	Not covered
Naturopath	<i>Covered codes:</i>
E&M	Appropriate CPT code for the service.

The rate for reimbursement is based on the CMS physician fee schedule.

Questions?

If you or your patient have any questions, our Customer Service Team is ready to help. You can email customercare@chpw.org or call during business hours.

- Phone number: 1-866-907-1906
- Business hours: Monday through Friday from 8:00 a.m. to 5:00 p.m.