Community Health Plan of Washington

2027 Schedule of Benefits
Cascade Select

COMMUNITY HEALTH PLAN of Washington™
The power of community

INDIVIDUAL & FAMILY PLANS

Complete Gold AI/AN Zero Cost Share Plan

CONTACT INFORMATION

Where to Send Claims

MAIL YOUR CLAIMS TO
CHP Claims
PO Box 269002
Plano, TX 75026-9002

MAIL YOUR PRESCRIPTION DRUG CLAIMS TO
Express Scripts, Inc.
Attn: Commercial Claims
P.O. Box 14711
Lexington, KY 40512-4711
Fax: (608) 741-5475

Contact the Pharmacy Benefit Administrator at
Phone: (866) 907-1906
www.express-scripts.com

Customer Service

Mailing Address
Community Health Plan of Washington
1700 7th Ave, Suite 900
Seattle, WA 98101

Phone Numbers
Local and toll-free: (866) 907-1906 (TTY:711)

Complaints and Appeals

Feedback
Community Health Plan of Washington
Attn: Customer Experience Manager
1700 7th Ave, Suite 900, Seattle, WA 98101
Phone: (866) 907-1906
Fax: (206) 613-8984

Appeals
Community Health Plan of Washington
Attn: Appeals Coordinator
1700 7th Ave, Suite 900, Seattle, WA 98101
Phone: (866) 907-1906
Fax: (206) 613-8984

Website

Visit our website **individualandfamily.chpw.org** for more information and secure online access to claims information in your myCHPW member portal.

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2027 Schedule of Benefits

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Zero Cost Sharing

The Schedule of Benefits is a summary of services with applicable cost-shares covered under your plan. Benefits listed are subject to all provisions and limitations as outlined in the Evidence of Coverage (EOC). Please refer to the EOC on the CHPW website for details regarding the benefits listed below.

Your Provider Network is: CHPW Cascade Care Affiliates Network

Deductible and Out-of-Pocket Maximums	For Network Providers, You Pay*	
Annual Medical and Pharmacy Integrated Deductible (per Calendar Year)	**$0** Individual	**$0** Family
Annual Medical and Pharmacy Integrated Out-of-Pocket Maximum (per Calendar Year)	**$0** Individual	**$0** Family

*For Out-of-Network providers you pay 100% of cost, except where indicated

Schedule of Benefits

Medical and Surgical Services, Behavioral Health Services, and Professionally Administered Medications have specific Prior-Authorization requirements which must be met. Prior-Authorization requirements can be found on the CHPW website. You may request a paper copy be mailed to you by calling Customer Service.

When you get emergency care or get treated by an out-of-network provider at an in-network hospital or ambulatory surgical center, you are only required to pay the in-network cost-shares. Please refer to the EOC for details regarding your rights under Washington's Balance Billing Protection Act.

Community Health Plan of Washington Cascade Select Complete Gold Zero Cost Sharing	
Benefit	For Network Providers, You Pay*
 Acupuncture	**You Pay Nothing**
 Allergy Testing	**You Pay Nothing**
 Ambulance Services for Emergency Transportation Cost-sharing for Emergency Care Services is the same whether a member obtains services from an in-network or out-of-network provider in an emergency situation.	**You Pay Nothing**
 Autologous Blood Donation/Blood Transfusion	**You Pay Nothing**
 Chemotherapy and Radiation	**You Pay Nothing** Includes Self-Administered Cancer Chemotherapy Medications.

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Benefit	For Network Providers, You Pay*
Dental Anesthesia	Anesthesiologist **You Pay Nothing** Refer to *Hospital Inpatient* and *Outpatient* benefits for surgical services.
Diabetes Care Management	**You Pay Nothing** Includes diabetes retinal examinations.
Diabetic Education and Diabetic Nutrition Education	**You Pay Nothing**
Dialysis Services	**You Pay Nothing**
Durable Medical Equipment	**You Pay Nothing**
Emergency Care Services Cost-sharing for Emergency Care Services is the same whether a member obtains services from an in-network or out-of-network provider in an emergency situation.	Emergency Care Services (facility and professional) **You Pay Nothing**

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Community Health Plan of Washington Cascade Select Complete Gold Zero Cost Sharing	
Benefit	For Network Providers, You Pay*
 Gender Affirming Care	Gender Affirming Care includes health care services prescribed to treat any condition related to the individual's gender identity and may include primary care visits, specialty care, outpatient mental health services, prescription drug benefits, and surgical services. See associated cost-sharing for those services.
 Habilitation Services Speech therapy, occupational therapy, physical therapy and aural therapy, and FDA-approved habilitative devices	Inpatient (facility and professional) **You Pay Nothing** 30 days per Calendar Year. Y Outpatient (facility and professional) **You Pay Nothing** Includes physical, speech, and occupational therapies. 25-visit maximum for all habilitation therapy services combined per Calendar Year.
 Hearing Instruments	Hearing Instruments **You Pay Nothing** Includes bone conduction hearing devices and cochlear implants. Hearing Exams **You Pay Nothing** Limited to 1 hearing exam per Calendar Year and 1 hearing aid per ear every 3 years.

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Community Health Plan of Washington Cascade Select Complete Gold Zero Cost Sharing	
Benefit	For Network Providers, You Pay*
Home Health Care	**You Pay Nothing** 130 visits per Calendar Year
Hospice	Hospice Care **You Pay Nothing** Respite Care **You Pay Nothing** 14 days lifetime maximum
Hospital Inpatient Medical and Surgical Care	Inpatient (facility and professional) **You Pay Nothing** Inpatient Professional (surgeon) **You Pay Nothing** Inpatient Professional Services (assistant surgeon, radiologist, pathologist) **You Pay Nothing**

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Benefit	For Network Providers, You Pay*
Hospital Outpatient Surgery and Services	Outpatient Surgery Professional Services (surgeon, assistant surgeon, radiologist, pathologist) **You Pay Nothing** Outpatient Facility Fee (e.g. Ambulatory Surgery Center) **You Pay Nothing** Sleep Studies **You Pay Nothing**
Infertility Diagnostic and Treatment Services Limited benefit includes Artificial Insemination, see ***Infertility Diagnostic and Treatment Services*** section of the Policy (Evidence of Coverage) for details.	**You Pay Nothing**
Infusion Therapy Includes infusion therapy provided in the home	Coverage is based on place of service. Infusion therapies provided as part of an inpatient Hospital stay or Office Visit are covered under those benefits (see associated cost-sharing). Services performed at-home or at a freestanding infusion site are covered under Office Visit (see associated cost-sharing).

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Benefit	For Network Providers, You Pay*
Inherited Metabolic Disorder – PKU Services	**You Pay Nothing**
Lab and Radiology Services Non-routine, facility and professional services (this includes testing and associated services related to Genetic Services).	Laboratory Outpatient and Professional Services **You Pay Nothing** X-Rays and Diagnostic Imaging **You Pay Nothing** Complex Imaging (Such as MRI, CT, PET) **You Pay Nothing**
Maternity and Newborn Care Routine maternity care (prenatal and postnatal) including prenatal exams and tests, breastfeeding support and counseling, covered under *Preventive Care*.	Delivery and All Inpatient Services for Maternity Care **You Pay Nothing** Prenatal Diagnosis of Congenital Anomalies **You Pay Nothing** Maternity Specialty Care (Global professional fee and all prenatal and postnatal care, except for Preventive Services) **You Pay Nothing** Termination of Pregnancy (Voluntary termination of pregnancy services) **You Pay Nothing** Newborn Care (well baby care) **You Pay Nothing** Donor Human Milk **You Pay Nothing** As part of inpatient services for Newborn Care.

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Benefit	For Network Providers, You Pay*
 Mental/Behavioral Health Care and Substance Use Disorder	Inpatient (facility and professional) **You Pay Nothing** Mental/Behavioral Health and Substance Use Disorder Outpatient Services: Office Visit **You Pay Nothing** Mental/Behavioral Health and Substance Use Disorder: Other Outpatient Professional and Facility Services **You Pay Nothing** Prescription Drugs Prescription Drugs prescribed during an inpatient admission or on an outpatient basis related to Mental Health or Substance Use Disorders are covered. **See *Prescription Drugs* for associated cost-sharing details.**
 Nutritional Counseling Also see *Diabetic Education* and *Diabetic Nutrition Education*	**You Pay Nothing**

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Benefit	For Network Providers, You Pay*
 Pediatric Vision (under age 19) Administered by VSP	Routine Vision Screening **You Pay Nothing** 1 exam per Calendar Year Low Vision Evaluation **You Pay Nothing** (Comprehensive low vision evaluation every five years) Comprehensive Eye Exam **You Pay Nothing** (Including dilation as professionally indicated and with refraction) 1 exam per Calendar Year Vision Hardware **You Pay Nothing** Limited to children under age 19. One pair of prescription lenses or contacts every Calendar Year, including polycarbonate lenses and scratch-resistant coating. One pair of frames per Calendar Year, or contact lenses (in lieu of lenses and frames). Includes fitting fee.
 Podiatric Care Limited benefit includes Routine Foot Care, which is covered when medically necessary, see ***Podiatric Care*** section of the Policy (Evidence of Coverage) for details.	**You Pay Nothing**

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Benefit	For Network Providers, You Pay*
Prescription Drugs Administered by Express Scripts, Inc.	Generic Drugs Tier 1 **You Pay Nothing** Prescription drugs are provided up to a 90-day supply at participating retail pharmacies or through mail order. Preferred Drugs Tier 2 **You Pay Nothing** Prescription drugs are provided up to a 90-day supply at participating retail pharmacies or through mail order. Non-Preferred Drugs Tier 3 **You Pay Nothing** Coverage is limited to a 30-day supply. Specialty Drugs Tier 4 **You Pay Nothing** Coverage is limited to a 30-day supply at a specialty pharmacy. Contraceptive Drugs & Devices **You Pay Nothing** (Including OTC oral contraceptive drugs and devices, products, and barrier methods, including condoms) Tobacco Cessation Drugs **You Pay Nothing** (Nicotine Habit Breaking/ Stop Smoking Drugs)

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Benefit	For Network Providers, You Pay*
Preventive Care Limits listed are a guideline only. These limits are not meant to be benefit limitations. Preventive Care Services are covered in accordance with the recommendations set forth by the Centers for Disease Control's Advisory Committee on Immunization Practices; Health Resources and Services Administration guidelines, including Bright Futures guidelines set forth by the American Academy of Pediatricians and women's preventive and wellness services guidelines in effect on June 30, 2025; and U.S. Preventive Services Task Force for Prevention and Chronic Care, which includes screening and tests for A and B recommendations in effect on June 30, 2025 for prevention and chronic care. Items and services are required by Washington State rule or regulation. Here is a summary of the most commonly obtained preventive screening services (this is not meant to be an all-inclusive list). See *Preventive Care* in the Evidence of Coverage for more details.	Immunizations Immunizations for children and adults are covered. **You Pay Nothing** Mammography Diagnostic and supplemental breast examinations, including diagnostic mammography, digital tomosynthesis (3D mammography), MRI, or ultrasound. **You Pay Nothing** Periodic Exams (adult and child) **You Pay Nothing** Preventive and Wellness Services, Tests, and Screenings **You Pay Nothing** Routine Maternity Care Routine prenatal and postnatal care including prenatal exams and tests, breastfeeding support and counseling. **You Pay Nothing**

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Benefit	For Network Providers, You Pay*
 Professional/Physician Services (Office and Telemedicine visits)	Primary Care Provider (PCP) **You Pay Nothing** (Including naturopaths, nurse practitioners, and physician assistants) Other Practitioner **You Pay Nothing** (Visits performed by a naturopath, nurse practitioner, or physician assistant that is not your PCP) Specialist **You Pay Nothing** Mental/Behavioral Health and Substance Use Disorder Providers **You Pay Nothing**
 Prosthetics/Prosthetic Devices	Inpatient (facility and professional) **You Pay Nothing** Durable Medical Equipment (DME) **You Pay Nothing**
 Reconstructive Surgery Limited benefit, see *Plastic and Reconstructive Procedures* section of the Policy (Evidence of Coverage) for details.	Reconstructive Surgery may include outpatient and inpatient surgical services. See associated cost-sharing for those services.

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Benefit	For Network Providers, You Pay*
Rehabilitation Therapy	Inpatient (facility and professional) **You Pay Nothing** 30 days per Calendar Year. Outpatient (facility and professional) **You Pay Nothing** Includes physical, speech, and occupational therapies. 25-visit maximum for all rehabilitation therapy services combined per Calendar Year. Cochlear implants are also covered.
Skilled Nursing Facility	**You Pay Nothing** 60 days per Calendar Year
Spinal Manipulations (Chiropractic Care)	**You Pay Nothing** 10 visits per Calendar Year
Temporomandibular Joint Disorder Services	**You Pay Nothing**
Transplant Services	**You Pay Nothing**
Urgent Care	**You Pay Nothing** CHPW Virtual Care visits Powered by MD Live **You Pay Nothing**

CHPW Member Incentives Program

CHPW members can earn gift card rewards by participating in the CHPW MemberFirst™ Rewards program by completing certain preventive care screenings for breast cancer, cervical cancer, or colorectal cancer. Visit individualandfamily.chpw.org/member-center/memberfirst-rewards/ to learn more about the program. Reward programs may vary and are subject to change.

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Contact us

Prospective Members
1-833-993-0181

Current Members
1-866-907-1906

TTY: 711

8 a.m. to 5 p.m.
Monday through Friday

individualandfamily.chpw.org