



COMMUNITY HEALTH PLAN
of Washington™
The power of community

NAVIGATOR NEWS



SPRING 2022

Welcome to the Spring 2022 edition of Navigator News! This is a quarterly newsletter designed to keep you informed on the latest updates from CHPW. We know how busy you are, so we've kept it short and sweet. Our goal is to provide you with quick tips, tools, and information that will (hopefully) make doing your job a bit easier.

Breaking News

Midwives are now able to prescribe breast pumps for CHPW Apple Health members! Must be a Licensed or Certified Nurse Midwife.



What's new

New Faces at CHPW



Caitlin Duffy
Director of Business Development and Sales

Caitlin joined the CHPW team in November as the new Director of Business Development and Sales. Caitlin has been in the health insurance industry for nine years, with the last five spent at UnitedHealthcare as the Sales Director for Government Programs in both the Oregon and Washington markets. Before that, Caitlin worked in the employer group and the individual exchange markets. Caitlin and her husband just recently moved to Seattle and welcomed their first fur-baby into the family (a golden retriever named Wesley). In her free time, Caitlin enjoys traveling with her husband, spending time with family, exploring new dog parks with the pup, practicing yoga, and reading a good book.



Nathasja Skorupa
Business Development Manager

Nathasja joined the CHPW team in November as the new Business Development Manager for our Community Based Organizations-focused Account Management team. She has an extensive background leading community outreach efforts for political action groups, non-profits, and Medicaid MCOs. Nathasja shares, "I've been practicing Kung Fu for 23 years and have competed internationally. I love nature, people, kids, furry friends, and making a difference!"

CHPW has local team members for every county in Washington! Connect with your CHPW representative to:

- Learn more about CHPW plans and benefits
- Learn how to enroll clients into a CHPW plan
- Request a Lunch and Learn presentation (virtual or in-person)
- Partner on events and community outreach
- Request materials for members or potential members
- Ask questions about CHPW's service and supports for our members

Click [here](#) to find your local CHPW Rep!



Benefit Flyers, Brochures, and More



You can visit our [Navigator Center](#) to download or view CHPW benefit flyers and brochures like [this one](#). They're easy to send to your clients as well. You can also look up doctors, print ID cards, or find member instructions on how to claim ChildrenFirst Program gift cards – all in one place. So just bookmark it for quicker reference.



Preparing for End of PHE

As you may know, the federal government and State of Washington are preparing to exit the Public Health Emergency (PHE), so CHPW is working to ensure that you and our members who are losing Medicaid eligibility have all the information needed to seamlessly transition to a qualified health plan or Medicare. We want to remind you that CHPW offers a robust suite of [Medicare Advantage](#) plan options. We also support our parent organization, Community Health Network of Washington (CHNW), in offering a competitive individual and family insurance product – [Cascade Select](#). (In 2022, we offer the lowest-cost Silver Cascade Select plan in 13 of 18 counties we're in.)

Reach out to your local CHPW [team member](#) to learn more!

CHPW Has Expanded Its 2022 Service Areas for Medicaid, Medicare, and Cascade Select



Apple Health (Medicaid)

CHPW is pleased to now offer coverage in every county in Washington State.



CHPW Medicare Advantage (MA) Plans and Dual - Special Needs Plan (D-SNP)

CHPW offers MA in 27 counties with coverage in Adams, Benton, Chelan, Clallam, Clark, Cowlitz, Douglas, Franklin, Grant, Grays Harbor, Jefferson, King, Kitsap, Lewis, Mason, Okanogan, Pacific, Pierce, Skagit, Snohomish, Spokane, Stevens, Thurston, Wahkiakum, Walla Walla, Whatcom, and Yakima. We have one of the largest D-SNP service areas in Washington State of any carrier.

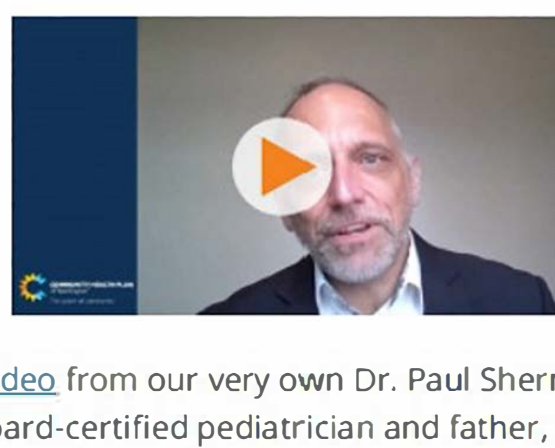


Cascade Select (a state and federally subsidized individual and family plan option on the Exchange)

CHNW, the parent organization of CHPW, is pleased to offer coverage in twice the number of counties as last year! We're now in Benton, Chelan, Douglas, Franklin, Grant, Jefferson, King, Kitsap, Kittitas, Lewis, Mason, Okanogan, Pierce, Snohomish, Spokane, Thurston, Walla Walla, and Yakima counties.

Over-the-Counter COVID-19 Test Coverage

The process for obtaining free at-home COVID-19 antigen tests for our members is simple and the same no matter what CHPW plan someone has! Apple Health members can receive up to 12 individual tests per month, and Medicare Advantage and Cascade Select members can receive up to 8 individual tests per month. These are in addition to the free test kits you can order from the federal and state governments. Visit our [COVID-19 page](#) for information on how to obtain tests in person, online, or to submit for reimbursement.

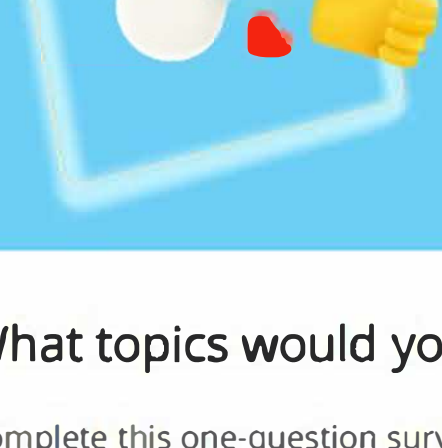


[Watch this short video](#) from our very own Dr. Paul Sherman, CHPW Chief Medical Officer, board-certified pediatrician and father, as he answers a few questions about getting available COVID-19 vaccinations for kids ages 5 and older.

CHPWConnections

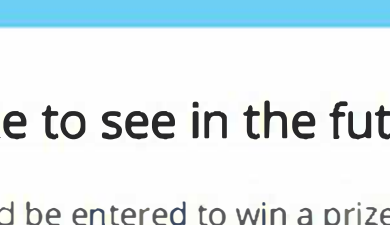
CHPWConnections

Be sure to bookmark [CHPWConnections](#) where you can connect with health tips, how-to's, and more! Find information on the top 5 questions related to at-home COVID tests, diabetes management tools, or when to apply for Medicare. This helpful blog can be shared with patients, community partners, or anyone who is looking for the latest in health and wellness from CHPW and local health leaders.



Are you a Facebook Friend?

Follow us on social media



What topics would you like to see in the future?

Complete this one-question survey and be entered to win a prize!

Congratulations to the winners of our last survey drawing, Annie Nersten and Dulce Cervantes!

[Take this survey](#)

Caitlin Duffy

Caitlin Duffy
Director, Business Development and Sales