



Non-Discrimination Notice

CHPW and its vendors and other contracted partners comply with all applicable federal, state, and local civil rights laws and do not discriminate, exclude, or treat people differently on the basis of race, color, national origin, ancestry, religion, sex, gender, marital status, age, sexual orientation, the presence of physical or mental disabilities, or any other reason(s) prohibited by law in its employment practices and or in the provision of health care services.

CHPW provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats, including large print, audio, accessible electronic formats, and others. CHPW also provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these types of services, contact Appeals & Grievances (1-866-907-1906).

If you believe that CHPW has failed to provide these services, or has discriminated against you in another way, you can file a grievance. You may file a grievance in person or by mail, fax, or email to:

Appeals & Grievances

1111 3rd Ave, Suite 400

Seattle, WA 98101

Phone: 1-866-907-1906 or for TTY 711

Fax: (206) 613-8984

AppealsGrievances@chpw.org

If you need help filing a grievance, contact Appeals & Grievances to help you.

You can also file a complaint with the Office of Insurance Commissioner electronically at: insurance.wa.gov/file-complaint-or-check-your-complaint-status or by phone at: 1-800-562-6900.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail of phone at:

U.S. Department of Health and Human Services

200 Independent Ave. SW, Room 509F HHH Building, Washington, DC 20201

Phone: 1-800-368-1019 or for TDD 1-800-537-7697.

You have the right to get this information in a different format, such as audio, Braille, or large font due to special needs or in your language, at no additional cost.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-907-1906 (TTY: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-907-1906 (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-907-1906 (TTY: 711).

繁體中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-907-1906 (TTY: 711)。

Af Soomaali (Somali) DIGTOONI: Haddii aad ku hadasho Af Soomaali, adeegyada caawimada luqadda, oo lacag la'aan ah, ayaa lagu heli karaa adiga. Wac 1-866-907-1906. (TTY: 711).

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-907-1906 (телетайп: 711).

(Arabic) العربية ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-866-907-1906 (طابعة هاتفية: 711).

አማርኛ (Amharic) ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚኒተሰው ቁጥር ይደውሉ 1-866-907-1906 (መስማት ለተሳናቸው: 711)።

(Dari) توجه برای دری اگر به زبان در صحبت می کنید، خدمات مساعد نوبان، طور رایگان برا شما موجود می باشد. با شماره 1-866-907-1906 (TTY: 711) تماس بگیرید.

ትግርኛ (Tigrinya) ምልክታ: ትግርኛ ትዘረብ ተኸይንካ ኣገልግሎት ኣገዝ ቋንቋ ንዓኽ ብናዳ ይረከብ። ደውል 1-866-907-1906 (TTY: 711)።

ဗမာ (Burmese) သတိပူပီရနု - အကယုၣ် သွည့် ဝုမန္တစကား ကို ဝေပုဟပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အကြံကို စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-866-907-1906 (TTY: 711) သို့မူ ဝေငှဆိုပါ။

ਪੰਜਾਬੀ (Panjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-866-907-1906 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-907-1906 (TTY: 711) 번으로 전화해 주십시오.

(Farsi) فارسی توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای تماس بگیرید. 1-866-907-1906 (TTY: 711) شما فراهم می باشد. با

Українська (Ukrainian) УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-866-907-1906 (телетайп: 711).

ភាសាខ្មែរ (Khmer) កត់ចំណាំ: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ សេវាជំនួយភាសាមិនគិតថ្លៃមានសម្រាប់អ្នក។ សូមទូរសព្ទមកលេខ 1-866-907-1906 (TTY: 711)។